

## Frequently Asked Questions

### 1. What kind of measures qualify for SHIP funding?

*SHIP retrofit incentives will include building envelope improvements (i.e. insulation and windows) and fuel switching measures. Eligible fuel switching measures can include:*

- Air-to-Water Heat Pump Water Heater
- Air-to-Air Rooftop Heat Pump
- Sewage Heat Recovery Heat Pump
- High-efficiency (>75%) HRV\*
- Electric Water Heater\*\*
- Air Source VRF
- Electrical Cooking Equipment

*\*Proposed measures leading to a gas dominant heating system (i.e. Gas heating equipment with greater than 50% share in total building heating energy consumption) should first contact Fortis BC to inquire about eligibility in its gas DSM program.*

*\*\*Electric boiler only will be accepted if all other more efficient heat pump options are not feasible*

### 2. What is the BC Hydro Low Carbon Electrification (LCE) top-up funding?

Complementary to CleanBC's SHIP, BC Hydro is offering top-up funding to conduct electrical load analysis and offset capital costs related to electrical systems upgrades in service of LCE projects. Please note that BC Hydro incentives are available on a first come, first served basis, subject to funding.

### 3. How do I apply for BC Hydro LCE top-up funding?

The application for BC Hydro LCE top-up funding is part of the SHIP program application. This additional funding enables you to conduct an Electrical Load Analysis as part of your CleanBC approved energy study.

### 4. What if the consultant I want to work with is not on the approved list?

*If the consultant you have chosen to work with is not an approved member of BC Hydro's Alliance of Energy Professionals, the consultant may contact BC Hydro for assistance with gaining membership.*

### 5. What happens if my project requires an extension?

*Projects will be expected to be completed within an 18-month timeframe. If an extension is required, the request must be made to BC Hydro. BC Hydro will assess the request, and if approved will issue a one-time only extension of up to 6 months after the original expected project completion date as per the Capital Incentive Agreement.*

## CleanBC Social Housing Incentive Program

6. I have applied for additional funding through another program, will this affect the funding I receive from SHIP?

*Yes. You must notify BC Hydro in writing when you receive additional funding from another third-party (e.g. the Social Housing Retrofit Support Program).*

*In instances where you are receiving funding from another third-party for the same measure (s), the total amount of this other funding will be subtracted from the project's incremental cost before the SHIP incentive is calculated.*

7. I have not yet signed my Capital Incentive Agreement but wish to purchase my equipment. Can I purchase these materials before finalizing my agreement?

*Equipment purchased before the finalizing of the Capital Incentive Agreement would be deemed ineligible for SHIP incentive funding.*

8. I've completed an energy study prior to applying for SHIP funding. Is this study eligible for capital incentive funding?

*Yes. An energy study completed prior to applying to SHIP can be eligible for SHIP Capital Incentive funding provided it is first approved by BC Hydro. However, these studies are not eligible for retroactive SHIP Energy Study funding.*

9. Are demonstration projects eligible for SHIP funding?

*Demonstration projects may be considered if they are innovative technologies that are commercially available but not widely used in BC or for testing emerging technologies that are relatively new. Such projects must seek approval from program administrators.*

10. How many projects can I receive funding for?

*As an organization, you are eligible to receive a maximum of \$750,000 in CleanBC funding, which can be spread across multiple projects/properties.*

11. How is a project's baseline determined?

*The baseline for SHIP projects are determined on a case-by-case basis, according to today's industry standards. The program considers the existing unit to be replaced/upgraded to be end of life and therefore the baseline is assumed to be the latest technology equivalent for the described level of service and be in compliance with the BC Building Code, the BC Energy Efficiency Standards Regulation, ASHRAE standards, and/or local bylaws. Changes to legislation may affect the recognized baseline for a given energy measure.*

